RESEARCH PAPER

# **Evaluating Barriers of Blockchain-Based Platforms Implementation for Subsidized Foods Supply Chains: A Hybrid Approach Based on BWM and WINGS Methods**

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### Abstract

Governments use online platforms to keep track of transactions in the supply chain (SC) of subsidized foods to prevent fraud. Although regular checks of warehouses and documents were conducted, current platforms failed to resolve the issue. Blockchain technology (BT) provides governments with the ability to access transparent and real-time data to address these challenges. In this paper, we examine the key challenges influencing the implementation of a BT platform for managing subsidized food products in Iran. The barriers appear to be interconnected. We present a model that integrates the Best-Worst method (BWM) for obtaining independent weights and the Weighted Influence Non-Linear Gauge System (WINGS) using a rescaling scheme for considering the interrelatedness between the criteria. Expert opinions and literature reviews are used to identify critical factors. According to the findings, the costs of implementing and maintaining the system, as well as the regular restructuring of government rules regarding the data to be collected, are the two main challenges of implementing this new technology. Moreover, there are concerns about the cooperation with downstream entities of SC, cultural differences among partners, and their knowledge level, which may affect the complexity of downstream implementation. The results of sensitivity analysis show that WINGS gives greater weight to factors that have more impact on others. Conversely, the weight of factors that are interwoven with other factors and factors that aren't influenced by other factors is reduced as compared to the independent relative importance obtained from BWM.

### Introduction

Subsidies are government incentives and financial aid to microeconomic individuals that allow access to certain products or services at reduced prices to achieve certain political and economic goals [1]. Subsidies in direct or indirect forms are applied by protectionist governments. The Government of India, for example, provides fertilizer to farmers at a controlled price [2]. The Nigerian government provides subsidies for diesel fuel [3]. Subsidies that are planned for a special period of the pandemic are another example [4]. In Iran, subsidies exist for energy [5,6], vegetable oils [7], and bread [8].

The subsidy-based pricing system is one of the main reasons for improper residential electricity consumption. This has caused significant financial strain on the government [42]. Because of the price gap between the controlled price and market price, corruption and fiscal scams in the form of theft, making fake documents, or giving out invalid information is

Keywords: Subsidy; Block Chain Based Platforms; Supply Chain Management; Fraud Detection; Best-Worst Method (BWM); Weighted Influence Non-Linear Gauge System (WINGS)



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inevitable. There are leakages of subsidized products, and they are not fully delivered to the target groups, according to authorities. Despite the lack of precise statistics, it is clear that the amount of corruption exceeds billions of dollars annually. Consequently, a subsidy's supply chain (SC), including suppliers, warehouses, and distribution layer, is regularly monitored by the government. It is worth noting that the distribution of some subsidized products is handled directly by government firms, while others are handled by private firms under strict government regulation. Governments also use online platforms to keep a record of transactions and verify them to avoid fraud. There is, however, no guarantee that grabbing opportunities will be limited. It is possible for grabbers to fabricate documents or provide false information in order to acquire subsidised products. Despite the fact that authorities (or other third parties) regularly control warehouses and documents to verify the validity of documents, the current platforms are incapable of resolving the problem.

The emergence of the technology of blockchain-based platforms can help overcome these challenges by providing access to reliable data in real-time. By using the Proof-of-Authority (PoA) consensus algorithm, blockchain-based platforms can be used to manage subsidized agricultural products' SCs in a decentralized manner [4]. Blockchain-based systems simplify and automate the process of verifying and disseminating information. The system eliminates the need for third parties like reviewers and auditors [2].

The literature on implementing blockchain platforms for the management of SC operations is very supportive. Due to its decentralized nature, blockchain technology makes immutable, transparent data accessible to all involved parties [9]. Through the trustful sharing of information among entities [10,11] and the reduction of information asymmetries [12], blockchain facilitates the tracking and monitoring of SC inventories and processes [13].

In practice, BT platforms for managing SCs face significant challenges and barriers [14,15]. Risks are influenced by a number of factors, including an unestablished legal framework, cyberattacks, dependency on legacy systems, and operational issues, such as low interoperability and system flexibility [16]. Kshetri [17] examines the barriers to deploying BT platforms for managing SCs and argues that blockchain has special characteristics that can help enforce sustainability standards in developing countries. According to Farooque et al., [18], the challenges may stem from intra- and inter-organizational barriers, system barriers (e.g. access to technology, immaturity of the technology, challenges in collecting SC data in real time), and external barriers (e.g. lack of rewards and encouragement programs). Ali et al., [19] argued that while halal food SC can gain a congruent and fresh perspective through employing or superseding blockchain technology, there are significant challenges to overcome when implementing halal food SC blockchain. According to Budak and Coban [20], management's inability to adapt to the blockchain-based environment (e.g. difficulty in changing organizational culture, lack of knowledge and expertise, lack of updated organizational policies) could be a barrier to deploying Blockchain technology in SCs. Bamakan et al. [21] evaluated the challenges and limitations of the cold chain for pharmaceuticals enabled by blockchain. It is crucial to identify the risks associated with blockchain deployment because of their impact on companies' processes, according to Özkan et al. [22].

The literature demonstrates the benefits of blockchain platforms for managing social contracts for subsidized products; however, implementing the new platforms is fraught with difficulty. The transition from legacy systems to updated technology must be preceded by the identification of the risks and barriers. The importance of all risks and barriers may differ among industries, countries, and environments. To address the issues of blockchain implementation, it is necessary to prioritize them and plan to solve them accordingly. Our paper sought to identify the key factors influencing the implementation of a blockchain platform for distributing subsidized products in Iran. Since blockchain adoption barriers are interconnected among all players in a subsidized SC (suppliers, distribution centers, warehouses, distributors, retailers),

their interdependence needs to be understood. Best-Worst method (BWM) and weighted influence non-linear gauge system (WINGS) make up the proposed model. BWM determines the importance weights for each criterion. To analyze the causal relationships among the interdependent criteria, WINGS uses ideographic causal maps.

In this vein, the following research questions arise based on these motivations:

- RQ1: What are the risk and barriers to implementing BT-technology for managing the subsidized food SCs in Iran?
- RQ2: How can we take the experts' preferences and aggregate them to weight the factors and prioritize the alternatives in a unified framework?

This study has made the following theoretical and practical contributions:

- Identifying the risks and barriers to implementing a platform based on BT to manage a subsidized food program.
- An integrated model that considers the importance of risks and barriers as well as their interrelationships, based on BWM and WINGS.
- Incorporating two methodologies with a consistent scale using a rescaling procedure.

Note that Our paper addresses barriers and risks that appear to be interconnected in the real world. Comparing their relative weights independently is therefore not feasible. So it is necessary to use a method which can handle both independent relative importance and interconnection relations among the factors. Clearly, the hybrid method of BWM and WINGS fits this issue. The advantage of using the BWM method is that it reduces the number of pairwise comparisons and improves the consistency of the results. Moreover, its results can be incorporated as the independent significance of barriers in the WINGS method. However, there is a scale issue since BWM and WINGS are independent methods with different scales. To address this issue, a rescaling approach should be used. To determine the relative importance of barriers, the total involvement is calculated, which takes into account both the direction as well as the level of influence among the factors. Such a hybrid appears to be both novel and fully applicable to our problem.

The remainder of this paper is organized as follows. Section 2 reviews related literature. The next section describes our proposed approach including the list of risks and barriers and also the assessment method. To demonstrate the effectiveness of the proposed approach, Section 4 presents a case study in Iran. Discussion and managerial implications, and conclusion, are assigned to the last sections.

#### **Literature Review**

SCs benefit greatly from blockchain technology, but its development and implementation in practice are very slow. There are a significant number of use cases that are hindered at the pilot stage or planned stage [12]. Identifying risks and barriers and ranking them accordingly is crucial. The issue of blockchain implementation risks and barriers has been discussed in a few studies. Prewett et al. [23] classified the issues into two categories, "barriers to blockchain adoption" and "risks of blockchain adoption". Researchers have examined the risks and barriers associated with blockchain-based SC platforms in manufacturing SCs [24], business SCs [25], cyber SCs [26], humanitarian SCs [27,28], global food SCs [29], industry and service sectors [30] and container shipping [16]. Risk factors have different influences on various SCs. As Vafadar-Nikjoo et al. [24] demonstrate, "transaction-level uncertainties" constitute the most critical barrier. Mathivathanan et al. [25] found the most significant barrier to implementing blockchain technology lies in the lack of company awareness and familiarity with what the technology can do for future SCs. Scalability and market-based challenges are highlighted by Biswas & Gupta [30]. Sahebi et al. [27] concluded that lack of knowledge of employee training and high sustainability costs were the main issues. According to Friedman & Ormiston [29],

there are both functional and psychological barriers, as well as cooperative barriers and protection of the status quo. The study by Etemadi et al. [26] highlights "cryptocurrency volatility". A study by Kouhizadeh et al. [12] concluded that technological barriers, recruiting partners for the implementation of blockchain technology, and defining its value propositions would assist in alleviating upper-level management's difficulties.

As can be seen, there is no explicit study that identifies the risks and barriers associated with subsidized food SCs. Literature review (Table 1) and focus groups were used to identify subsidized food SCs and their barriers. Next, the factors are ranked using a combined method that includes the best-worst method (BWM), and the weighted influence non-linear gauge system (WINGS). This paper exploits the best-worst multi-criteria decision-making method proposed by Rezaei [31] for extracting factors' weights. The efficiency of this method in reducing the number of pairwise comparisons and the consistency of its results have attracted many scholars' attention [41]. Mi et al. [32] provide a comprehensive review of the applications of this method. On the other hand, ideographic causal maps are used in the WINGS method to analyze the interdependences [33,34,35]. In the WINGS method, each element is distinguished by its importance and power (internal strength). WINGS is used to model and solve a variety of problems, including reverse logistics [36], green SC [37], and high-tech selection [38].

According to the literature, there is no explicit research addressing the risks and barriers associated with the implementation of blockchain-based technology for managing subsidized food SCs. Our paper addresses this issue.

Reference	Factors	Sector	Method
[23]	Barriers: Scalability, System integration, Lack of standardization, Complexity, Regulatory uncertainty, knowledge/skills/employee training barriers. Risks: Architecture and design risk, Endpoint/oracle risk, Data security and confidentiality, Storage, Smart contract, Compliance, Vendor, Contractual and Private key management risks	General	-
[12]	Technological context: Security, access to technology, negative perception toward technology, immutability, and immaturity of the technology. Organizational context: Financial constraints, management commitment and support, organizational policies for using technology, knowledge and expertise, changing organizational culture, Hesitation to convert to more sophisticated systems, Lack of tools for technology implementation Environmental context (SC view): customers' awareness and tendency about blockchain technology, collaboration, communication and coordination, information disclosure policy between partners, integrating sustainable practices and blockchain technology, Cultural differences between partners Environmental Context (External view): governmental policies, Market competition and uncertainty, external stakeholders' involvement, industry involvement in blockchain adoption and ethical and safe practices, rewards and incentives	General	DEMATE L
[16]	Initiative risks: technical aspects of blockchain and external factors transitional risks: traditional information CSORs (e.g. cargo misdeclaration) that cannot be entirely eliminated by applying blockchain solutions sequel risks: physical or payment	container shipping	directed acyclic graph (DAG)
[24]	Transaction-level uncertainties, usage in the underground economy, managerial commitment, challenges in scalability, privacy	manufacturing SCs	N-AHP
[23]	Barriers: Scalability, System integration, Lack of standardization, Complexity, Regulatory uncertainty, knowledge/skills/employee training barriers.	General	-

**Table 1**. Summary of literature review of risks and barriers for implementation of blockchain-based SC platform

Reference	Factors	Sector	Method
	Risks: Architecture and design risk, Endpoint/oracle risk, Data security and		
	confidentiality, Storage, Smart contract, Compliance, Vendor, Contractual and		
	Private key management risks		
	Impede blockchain adoption, Business Owner's unwillingness, Unfamiliarity		
[25]	with Technology, Data privacy/security, Regulatory, Technological	husings SCs	TISM
[23]	infeasibility, Complexity in setup/use, Uncertain benefits, Dependence on	business SCs.	115101
	Blockchain operators, Lack of Cooperation among SC partners		
	Cryptocurrency volatility, regulatory provisions, technology immaturity,		
[26]	dependent on input information from external oracles, scalability and	cyber SC	
	bandwidth, and smart contract		
	Scalability, Market-based Risks, Transaction-level		
[20]	Uncertainties, Technology, High Sustainability Costs, Poor Economic	industry and	
[30]	Behavior in the Long Run, Privacy, Usages in the underground economy,	service sectors	
	cyber-attacks, Legal and Regulatory		
	Scalability, Integrating Problems, Standardization, Complexity of		
	Establishing, Regulatory, Knowledge/Employee Training, Market-based	1	Fuzzy
[27]	Risks, Technology, High Sustainability Costs, Low/No Transaction Fees,	numanitarian	Delphi and
	Privacy, Usage in Underground Economy, Cyber-Attacks, cryptocurrency	50	BWM
	experts, Contractual Risk		
	Lack of resources to implement blockchain-based systems, financial slacks,		
	privacy, change management, engagement with new technology, technical	1	
[28]	skills, regulatory framework, issues with data quality and standardization,	numanitarian	
	scalability, governance model, integration, complexity of implementation in	50	
	downstream		
[20]	Actively protecting the status quo, cooperative barriers, functional and	global food	
[29]	psychological barriers.	SCs	

### **Proposed Approach**

From the literature review, a comprehensive set of adoption barriers is shown in Table 1. It shows that each paper focused on the implementation of blockchain in a specific industry. In this paper, we seek to identify the list of adoption barriers in the subsidized food chain. Filtering the factors within Table 1 allowed us to combine the literature-derived factors with expert opinions. Table 2 shows the final factor list.

In addition to expert inputs and literature, the paper details the obstacles to the successful implementation of blockchains in the humanitarian supply chain. Then, the barriers were discussed, and finally, these barriers were categorized. Based on our analysis, we then rank the barriers by using a combined method that includes the BWM and WINGS as follows:

#### Phase 1: Weight the factors using the best-worst method [31,41]:

- Step 1.1. Determine the most important and the least important factors.
- **Step 1.2.** Using the linguistic phrase presented in Table 3, construct the best-to-others vector  $BOC_{BO} = (BO_{b1}, ..., BO_{bj}, ..., BO_{bn})$  where  $BO_{bj}$  is the preference of the best criterion over

criterion j; j = 1, ..., n. Note that  $BO_{bb} = 1$ .

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Aspect	Criteria	References
	Technical simplicity of transition: complexity of set up/use including implementation in downstream (TR1)	[23,25,28,29]
	Process standardization and existing data quality (TR2)	[23,28,30]
Technical barriers (TR0)	Vendor / Suppliers' previous experiences in deploying the platform in the sector (TR3)	Expert panel.
	Security (TR4)	[12]
	Costs of implementing and maintaining the new technology (TR5)	Expert panel.
	Availability of fraud traceability features (TR6)	[20], Expert panel.
	Negative perception of managers toward technology (CR1)	[12,24]
Culturel	Resistance of scammers (CR2)	Expert panel.
barriers (CR0)	Hesitation to convert to more sophisticated systems (CR3)	[12]
	Cultural differences and cooperation among partners (CR4)	[12,25]
External	Changing of government rules: data required to collect (ER1)	Expert panel.
barriers (ER0)	Presence of skilled blockchain engineers (ER2)	[27]
	Customers' awareness (ER3)	[12]

**Table 2.** Risk factors for implementing blockchain technology in subsidized food SC

 Table 3. Relative importance scale [31]

Verbal Phrase	<b>Relative importance score</b>
Extremely important	9
Very strongly to extremely important	8
Very strongly important	7
Strongly to very strongly important	6
Strongly important	5
Moderately to strongly important	4
Moderately important	3
Equally to moderately important	2
Equally important	1

- **Step 1.3.** Construct the others-to-worst vector  $OWC_{OW} = (OW_{1w}, ..., OW_{jw}, ..., OW_{nw})$  as well, where  $OW_{jw}$  indicates the preference of criterion *j* over the worst criterion. Note that  $OW_{ww} = 1$ .
- Step 1.4. Calculate the independent weights as follow:

$$\begin{aligned} &Min \ k \\ s.t. \\ & \left| w_b - BO_{bj} \times w_j \right| \le k \\ & \left| w_j - OW_{jw} \times w_w \right| \le k \\ & \sum_j w_j = 1 \\ & w_j \ge 0 \qquad \forall j \end{aligned} \tag{1}$$

where  $W_j$  denotes the independent weight of criterion *j* and *k* denotes the consistency of pairwise comparisons.

# **Phase 2: Modify the weight by considering their causal relationship using WINGS method** [39,40]:

Step 2.1. Choosing an arbitrary value (e.g. 1.1), rescale all weights proportionally:

$$v_j = 1.1 \times \frac{w_j}{Min w_j} \tag{2}$$

• Step 2.2. Transform the independent weights into internal strengths (*d<sub>ii</sub>*):

$$d_{jj} = 1 - \frac{1}{w_j} \tag{3}$$

- Step 2.2. Draw the digraph of interdependency of factors and ask the experts to determine their causal relations verbally and convert them to the scale  $[Min d_{ij}, Max d_{ij}]$ .
- **Step 2.3.** Construct the strength-influence matrix D as follows:
  - $d_{ij}$  s are inserted into the basic diagonal,  $d_{ij}$  (i.e. influences of factor *i* on factor *j*) are inserted so that  $i \neq j$ .
  - The scale of the Matrix *D* as follows:

$$S = \frac{1}{s}D\tag{4}$$

where the scaling factor is given by:

$$s = \sum_{i=1}^{n} \sum_{j=1}^{n} d_{ij}$$
(5)

• Step 2.4. Construct the Matrix T as the cumulative effect of all direct and indirect impacts:

$$T = S + S^{2} + S^{3} + \ldots = S(I - S)^{-1}$$
(6)

• **Step 2.4.** The measure for the *total impact I<sub>i</sub>* exerted by component *i* on all the other system components (note that *i* and *j* are allias):

$$I_i = \sum_{j=1}^n t_{ij} \tag{7}$$

• Step 2.5. Normalize the *total involvement* as the relative importance of the factor:

$$\psi_i = \frac{I_i}{\sum_{i=1}^n I_i}$$
(8)

## **Case Study**

In the previous section, the key risk factors and barriers to the implementation of a blockchain platform for distributing subsidized products were discussed. First, we determine the weight of the criteria using the BWM. After understanding their interdependence, the final weights are calculated using the WING method. The preferences of five experts were submitted, all of whom are involved in the food distribution industry.

Phase 1: Weight the factors using the best-worst method:

• **Step 1.1.** The committee determines which factors are most and least important. The results are shown in Table 4.

	Tuble 1. The most and the least important flot factors								
	Best criteria	Worst criteria							
Т	echnical barriers (TR0) E	External barriers (ER0)							
Criteria	Best sub-criteria	Worst sub-criteria							
Technical barriers (TR0)	Vendor / Suppliers' previous experiences in deploying the platform in the sector (TR3)	Security (TR4)							
Cultural barriers (CR0)	Resistance of scammers (CR2)	Cultural differences and cooperation among partners (CR4)							
External barriers (ER0)	Change of government rules: data required to collect (ER1)	Customers' awareness (ER3)							

ors
)

- Step 1.2. Here, we present the best-to-others vector in Table 5. In order to obtain the results, pairwise comparisons are performed between the most relevant criterion and other criteria (Table 5(a) for main criteria and 5(b) for sub-criteria).
- Step 1.3. Table 6 presents the others-to-worst importance vector (Table 6(a) for main criteria and 6(b) for sub-criteria).
- Step 1.4. Based on model 1, these weights were extracted. The weights of the criteria were found by solving the model with GAMS software and the CPLEX solver. For each subcriteria group, we calculated independent local weights using a similar procedure. In Table 7, we present the optimal independent local weights for the criteria and sub criteria as well as the consistency ratios (CR), which are all less than 0.1 and, therefore, consistent.

CRITERIA	<b>RELATIVE IMPORTANCE SCORE</b>
TR0	1
CR0	2
ERO	3
Subcriteria	Best-to-other importnce
TR1	5
TR2	3
TR3	1
TR4	7
TR5	2
TR6	2
CR1	3
CR2	1
CR3	5
CR4	7
ER1	1
ER2	3
ER3	7

Table 6. The others-to-worst impo	Table 6. The others-to-worst importance ((a) criteria and (b) subcriteria)						
CRITERIA	<b>RELATIVE IMPORTANCE SCORE</b>						
TRO	3						
CR0	2						
ERO	1						
Subcriteria	others-to-worst importnce						
TR1	4						
TR2	5						
TR3	7						
TR4	1						
TR5	4						
TR6	5						
CR1	2						
CR2	7						
CR3	2						
CR4	1						
ER1	7						
ER2	3						
ER3	1						

Phase 2: Weigh the factors using best-worst method:

- Step 2.1 and Step 2.2. <sup>v<sub>j</sub></sup>, <sup>d<sub>ij</sub></sup>, <sup>Min(d<sub>ij</sub>)</sup> and <sup>Max(d<sub>ij</sub>)</sup> are calculated and presented in Table 7. The scale should be in the range of [Min d<sub>ij</sub>, Max d<sub>ij</sub>]=[0.09, 0.93].
- Step 2.3. The cognitive map of interrelations among the risk factors are depicted in Fig. 1. Strength-influence matrix *D* is shown in Table 8. Table 9 summarizes the cumulative impact of all direct and indirect impacts (matrix *T*) without reporting the details of the calculations.
- Steps 2.4 and 2.5. The total involvement as the relative importance of the factor (*I<sub>i</sub>*) is reported in Table 9. The normalized importance of the risk factors (Ψ<sub>i</sub>) are reported in Table 10. It is clear that this is the final weight after considering interrelation.

	<u> </u>				and suberneria	1
criteria	Criteria	Sub-	Local	Independent	$v_{j}$	$d_{jj}$
	weight	Criteria	weight	weight		
TR0		TR1	0.082	0.044	3.23	0.69
	0.542	TR2	0.136	0.074	5.43	0.82
		TR3	0.337	0.183	13.42	0.93
		TR4	0.038	0.021	1.54	0.35
		TR5	0.204	0.111	8.14	0.88
		TR6	0.204	0.111	8.14	0.88
		CR	0.071			
CR0		CR1	0.195	0.057	4.18	0.76
	0.202	CR2	0.598	0.175	12.83	0.92
	0.292	CR3	0.126	0.037	2.71	0.63
		CR4	0.08	0.023	1.69	0.41
		CR	0.034			
ER0		ER1	0.673	0.112	8.21	0.88
	0.167	ER2	0.236	0.039	2.86	0.65
		ER3	0.091	0.015	1.10	0.09
		CR	0.036	-	$Min(d_{jj})$	0.09
CR	0.042	-	_	-	$Max(d_{ii})$	0.93

**Table 7.** The independent local weights of criteria and subcriteria



Fig. 1. The map of interrelations among the risk factors

	Table 8. The strength-influence matrix (D)												
	TR 1	TR2	TR3	TR4	TR5	TR6	CR1	CR2	CR3	CR4	ER1	ER 2	ER3
TR1	0.69	0	0	0	0.8	0	0	0	0	0	0	0	0
TR2	0.7	0.81 6	0	0	0	0	0	0	0	0	0	0	0
TR3	0	0	0.92 5	0	0	0	0	0	0	0	0	0	0
TR4	0	0	0	0.35 1	0	0	0	0	0	0	0	0	0
TR5	0	0	0	0	0.87 7	0	0	0	0.9	0	0	0	0
TR6	0	0	0	0	0	0.87 7	0	0	0	0	0	0	0
CR 1	0	0	0	0	0	0	0.76 1	0	0	0	0	0	0
CR 2	0	0	0	0	0	0	0	0.92 2	0	0	0.4	0	0
CR 3	0	0	0	0	0	0	0	0	0.63 1	0	0	0	0
CR 4	0	0	0	0	0	0	0	0	0.7	0.40 7	0	0	0.5
ER1	0	0.8	0	0	0	0	0	0	0	0	0.87 8	0	0
ER2	0.65	0	0	0	0	0	0	0	0	0	0	0.65	0
ER3	0	0	0	0	0	0	0	0	0	0	0	0	0.09 1

<b>Table 9.</b> the cumulative impact of all direct and indirect impacts $(T)$														
	TR1	TR2	TR3	TR4	TR5	TR6	CR1	CR2	CR3	CR4	ER1	ER2	ER3	$I_i$
TR1	0.05	0	0	0	0.06	0	0	0	0.0	0	0	0	0	0.117
TR2	0.05	0.06	0	0	0.0	0	0	0	0.0	0	0	0	0	0.118
TR3	0	0	0.07	0	0	0	0	0	0	0	0	0	0	0.069
TR4	0	0	0	0.03	0	0	0	0	0	0	0	0	0	0.025
TR5	0	0	0	0	0.07	0	0	0	0.07	0	0	0	0	0.135
TR6	0	0	0	0	0	0.07	0	0	0	0	0	0	0	0.065
CR1	0	0	0	0	0	0	0.06	0	0	0	0	0	0	0.056
CR2	0.0	0.0	0	0	0.0	0	0	0.07	0.0	0	0.03	0	0	0.103
CR3	0	0	0	0	0	0	0	0	0.05	0	0	0	0	0.046
CR4	0	0	0	0	0	0	0	0	0.05	0.03	0	0	0.04	0.118
ER1	0.0	0.06	0	0	0.0	0	0	0	0.0	0	0.07	0	0	0.132
ER2	0.05	0	0	0	0.0	0	0	0	0.0	0	0	0.05	0	0.101
ER3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.01	0.006

Dick and Domions	BW	Μ	BWM+V			
KISK and Barriers	weight	rank	weight	rank	difference	
Costs of implementing and maintaining the new technology	TR5	0.111	4	0.124	1	11.6%
Changing of government rules: data required to collect	ER1	0.112	3	0.121	2	7.8%
Process standardization and existing data quality	TR2	0.074	6	0.108	3	46.4%
Cultural differences and cooperation among partners	CR4	0.023	11	0.108	4	370.0%
Technical simplicity of transition: complexity of set up/use including implementation in downstream	TR1	0.044	8	0.107	5	144.0%
Resistance of scammers	CR2	0.175	2	0.094	6	-46.3%
Presence of skilled blockchain engineers	ER2	0.039	9	0.092	7	136.4%
Vendor / Suppliers' previous experiences in deploying the platform in the sector	TR3	0.183	1	0.063	8	-65.4%
Availability of fraud traceability features	TR6	0.111	4	0.060	9	-46.2%
Negative perception of managers toward technology	CR1	0.057	7	0.051	10	-9.9%
Hesitation to convert to more sophisticated systems	CR3	0.037	10	0.042	11	14.2%
Security	TR4	0.021	12	0.023	12	9.4%
Customers' awareness	ER3	0.015	13	0.006	13	-61.0%

Table 10. The im	portance of risk factors accordin	g to BWM and BWM+WINGI	by considering interrelations
	1	0	2

# **Discussion and Managerial Implications**

In Table 10, two methods are compared (basic BWM without considering interrelationships and BWM+WING with considering interrelationships). We sorted the results based on BWM+WING's final weights. We also provided the rankings for each factor for both methods.

#### Analytical insights and effects of interdependency in the final weight

In this section, we present insight from an analytical and mathematical point of view:

- 1. For most instances in which one factor influences another, the final weight derived from BWM+WINGS is decreased compared to the basic BWM model. BWM+WING indicates that "the cost of implementing and maintaining the new technology (TR5)" is the biggest roadblock to the implementation of a blockchain-based platform for managing food subsidies. If the interrelationships of the factors are ignored, it comes in at rank 4. The importance of this factor increased by 11.6% after taking into account the interrelationships. As can be seen from Fig. 1, it is derived from its influence on "Hesitation to convert to more sophisticated systems (CR3)" with a very high degree of influence (i.e. 0.9). This comparison shows the effect of considering the interrelationships among the factors. Similarly, the second most significant factor also played a role. "Changing of government rules: data required to collect (ER1)" is considered second when considering the relationships, whereas it was third when ignoring them. Its weight increased within BWM+WINGS. It can be concluded from Fig. 1 that this increase occurred as a result of its influence on "Process standardization and existing data quality (TR2)". The third significant risk factor is "Cultural differences and cooperation among partners (TR2)", while it had a rank of 6 in the simple model. The increase in its rank is attributed to its impact on "Technical simplicity of transition: setting up/using it for downstream (TR1)". "Resistance of scammers (CR2)" is the only exception. It has the lowest influence on the other factors.
- Accordingly, the weight of the factors influenced by other factors is reduced as compared to the basic model. Customer awareness (ER3) has the lowest rank in both models. Compared to the basic model, its weight decreased by -61%. As shown in Fig. 1, it is only influenced by "Cultural differences and cooperation among partners (CR4)" and doesn't affect any other factors.
- 3. It can be inferred that the important weight of the factors that are not intertwined with other factors is decressed without exception. the important factor of "Negative perception of managers toward technology (CR1)", "Availability of fraud traceability features (TR6)" and "Vendor / Suppliers' previous experiences in deploying the platform in the sector (TR3)" decreased. From Fig. 1, it can be inferred that they do not have been influenced from or influence on other factors.

In conclusion, taking the interrelation into account changes the weightings according to the mechanism. WINGS give greater weight to factors that have an impact on others. Since this is a very realistic situation, this method is valid in our case.

#### **Managerial insights**

- 1. In addition, the cost of implementation ranks fourth in a simple analysis. In light of the interrelations, it has become the most significant barrier to the implementation of a block-chain based platform for an SC of subsidised food. There is a possibility that there could be uncertainty in the transition costs to the newly developed technology. To solve this problem, it is recommended that the supplier implements the system in a very small scope that includes all layers of suppliers and distributors.
- 2. "Changing of government rules: data required to collect (ER1)" and "Process standardization and existing data quality (TR2)" relate to processes in both aspects of the regulatory environment and agility of internal systems. It is interesting that their importance increased once their interrelationships were taken into consideration. ER1 also directly influences TR2. Because subsidized foods are constantly monitored by the government and they may impose new data collection policies, it is very natural for the government to be concerned with improving the complex government rules. It is

essential that decision-makers understand the complexity of upgrading the rules in the platform.

- 3. "Cultural differences and cooperation among partners (CR4)" and "Technical simplicity of transition: the complexity of implementation in downstream (TR1)" are in the third and fourth ranks, suggesting a good relationship between SC managers and downstream organizations. Downstream organizations typically have a lower level of education or evolution, and it's critical to foster a constructive working relationship with them.
- 4. The importance of "customer awareness (ER3)" is the lowest. They may not have access to the platform in its current state for a variety of reasons. It may be that the decision makers have a concrete vision in which the customers do not have to be involved. However, blockchain-based platforms may provide an efficient solution.
- 5. In Table 11, the cumulative score of each aspect is calculated for both basic BWM without considering interrelationships and BWM+WING with considering interrelationships. It is very interesting that the cumulative dependent weight of External barriers (ER0) increases about 32% in comparison to the independent weight. This shows that by ignoring the interrelations of the factors, it may gain insufficient importance.

Aspect	BWM	<b>BWM+WINGS</b>	difference		
Technical barriers (TR0)	0.54	0.49	-0.11		
Cultural barriers (CR0)	0.29	0.30	0.01		
External barriers (ER0)	0.17	0.22	0.32		

**Table 11.** The commutative importance of factors a) according to BWM and b) according to BWM+WINGD by considering interrelations

# Conclusion

This paper analyzes the risks and barriers of using blockchain-based platforms for SCs of food supply chains in Iran. In the literature, it is well documented that such platforms provide immutable, transparent data to all parties involved. Governments can use these features to improve the current platform of managing SCs of subsidized foods. For subsidized products, it is important to avoid faking documents and giving false information. Implementing BT platforms for managing SCs poses significant challenges and barriers in practice. Prior to implementing new technology, it is important to identify the risks and barriers. To resolve the issues of blockchain implementation, it is important to prioritize them and plan for a solution. Using a blockchain platform to distribute subsidized products in Iran, we aimed to identify the key factors affecting its implementation. Because blockchain adoption barriers are interconnected among all players in a subsidized SC (suppliers, distribution centers, warehouses, distributors, retailers), there is a need to understand their interdependence. In the proposed model, the Best-Worst method (BWM) and a weighted influence non-linear gauge system (WINGS) are utilized. The Best-Worst method determines the importance weights for each criterion. WINGS uses ideographic causal maps in order to analyze the causal relationships among interdependent criteria. Implementation of a blockchain-based platform for managing food subsidies is hindered most by the cost of developing and maintaining the new technology. Transition costs for the new technology may be uncertain, as can be predicted. This problem may be solved if the supplier implements the system in a very small scope including all layers including suppliers and distributors. In the absence of relationships in the calculations of the rankings, "Changing of government rules: data required to collect" is ranked second. Changes in government rules: data collection required, and process standardization and data quality concern processes in both aspects of the regulatory environment and agility of internal systems.

After considering their interrelations with other factors, the importance of these variables has increased. Since the government constantly monitors subsidized foods and may impose additional data collection measures, it is very natural that decision makers are concerned about the issue of upgrading the complex governmental rules. It is imperative that decision-makers have a clear understanding of how the process of upgrading rules works. Overall, it can be concluded that examining the interrelation changes the weightings. WINGS gives more weight to factors that affect one another.

For future research, we propose two following directions:

- 1. We propose that some work on that which feature is the most important to be embedded in the platform of managing the SCs of the subsidized foods.
- 2. Also, analyzing the risk and barriers of the platform which allows the buy and sell of the final product (suitable programs for fair distribution of fuel subsidy in Iran).

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